

# Varicent ICM Training

## *COURSE CONTENT*

### GET IN TOUCH



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## About Multisoft

Train yourself with the best and develop valuable in-demand skills with Multisoft Systems. A leading certification training provider, Multisoft collaborates with top technologies to bring world-class one-on-one and certification trainings. With the goal to empower professionals and business across the globe, we offer more than 1500 training courses, which are delivered by Multisoft's global subject matter experts. We offer tailored corporate training; project Based Training, comprehensive learning solution with lifetime e-learning access, after training support and globally recognized training certificates.

## About Course

Varicent Incentive Compensation Management (ICM) is a leading solution designed to automate and optimize incentive compensation programs across organizations. Multisoft Systems offers comprehensive Varicent ICM training tailored for professionals in sales operations, human resources, and finance who are involved in managing complex compensation structures.

## **Module 1: Introduction to Sales Performance Management (SPM)**

- ✓ Overview of SPM & Incentive Compensation Concepts
- ✓ Importance of Automation in Compensation Management

## **Module 2: Varicent ICM Platform Overview**

- ✓ Introduction to Varicent Architecture
- ✓ Key Features & Capabilities
- ✓ System Navigation and User Interface Walkthrough

## **Module 3: Data Modeling in Varicent**

- ✓ Understanding Source Data Requirements
- ✓ Building Data Models & Schemas
- ✓ Data Integration Best Practices

## **Module 4: Designing Compensation Plans**

- ✓ Setting Up Rules, Quotas, and Territories
- ✓ Defining Incentive Plans, Credits, and Commissions
- ✓ Plan Versioning and Effective Dating

## **Module 5: Workflow Automation and Calculation Engine**

- ✓ Setting Up Workflows and Approval Processes
- ✓ Compensation Calculation Rules
- ✓ Automating Complex Compensation Models

## **Module 6: Reporting and Analytics**

- ✓ Building Dashboards, Reports & Visualizations
- ✓ Commission Statements & Performance Metrics

- ✓ Customizing Reports for Sales Teams and Management

## **Module 7: Integration with CRM, ERP, and Other Systems**

- ✓ Connecting Varicent with Salesforce, Workday, Oracle, etc.
- ✓ APIs, Connectors, and Middleware Solutions
- ✓ Real-Time Data Sync Techniques

## **Module 8: Varicent Administration and Security**

- ✓ User Management and Access Control
- ✓ Data Security, Encryption, and Compliance Standards
- ✓ Audit Trails and Monitoring

## **Module 9: Varicent ICM Technical Track (Optional)**

- ✓ Scripting in Varicent: Advanced Customization
- ✓ Troubleshooting and Error Resolution
- ✓ Upgrades, Patching, and System Maintenance